Clearing Internet Browser Cache and Cookies

(updated April 24, 2020)

Google Chrome	Internet Explorer	Microsoft Edge	Mozilla Firefox	Safari on Mac
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Google Chrome – https://support.google.com/accounts/answer/32050?co=GENIE.Platform%3DDesktop&hl=en

Clear cache & cookies

Complete steps 1 through 5 to clear your internet Cache and Cookies if you are using Google Chrome as your web browser.

1. In the browser bar, click on the three dots in the upper right hand corner of the browser

window.		
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	ATM Locator News Resource Center Locations Rates Anchor CC Login Scams and Fraud COMD-19 Response Contact Us Q. Search	
	IST SECURITY BANK Personal Business Lending Community About Us	
PROPERTY AND INC.		

2. When the menu bar opens, click on the Setting Button.

New tab			Ctrl +T
New window			Ctrl+N
New incognito w	indow	Ctrl+Shift+N	
History			•
Downloads			Ctrl+J
Bookmarks			×
Zoom		100% +	53
Print			Ctrl+P
Find			Ctrl+F
More tools			+
Edit	Cut	Сору	Paste
Settings 🛹			
Help			×
Exit			

3. Within Settings, navigate partially down the page until you see Privacy and Security. Once found, click on clear browsing data.



4. In the "Clear Browsing Data" window you will want to ensure all three boxes are checked and that the time range is set to "All Time". Once all of this is configured, click on "Clear Data".

Clear brow	sing data	
	Basic	Advanced
Time range	All time	
Brows Clears Cookie Signs	ing history history and autocompletions in the addr as and other site data you out of most sites.	ess bar.
Cache Frees	d images and files up 69.1 MB. Some sites may load more s	lowly on your next visit.
		Cancel Clear data

5. Exit all browser windows and reopen Google Chrome.

Internet Explorer - <u>https://support.microsoft.com/en-us/help/278835/how-to-delete-cookie-files-in-internet-explorer</u>

Upon signing in to Web Capture for the first time by using Internet Explorer after the upgrade has been complete, you may encounter the below message. If you have already cleared your cache and cookies, you will only need to click on "OK" to continue.

Message f	rom webpage	—
?	New code has been deployed. To avoid processing issues please do the following. If you have already cleared your cache and cookies, please click OK now to continue. If you have not cleared your cache and cookies, please open a new browser page and click Tools Delete browsing history. Navigate back to this page, then click OK to continue.	
	OK	

Complete steps 1 through 5 to clear your internet cache and cookies if you are using Internet Explorer as your web browser.

- 1) Open Internet Explorer
- 2) On the Tools menu, select delete browsing history.

🔤 Homepage 1st Security Ba 🗙		
File Edit View Favorites To	ols Help	
👍 🧧 1st Security Bank 🧧 🛛	Delete browsing history 🚤	Ctrl+Shift+Del
	InPrivate Browsing	Ctrl+Shift+P
ATM LOCATOR NEWS R	Turn on Tracking Protection	
	ActiveX Filtering	
1ST SECURITY B	Fix connection problems	
	Reopen last browsing session	
COMPANY AND A VERY NO.	Add site to Apps	
	View downloads	Ctrl+J
alles and a second of the	Pop-up Blocker	>
The for the second	Windows Defender SmartScreen Filter	>
State of the second states	Manage media licenses	
	Manage add-ons	
till report	Compatibility View settings	
Total States and States	Subscribe to this feed	
and a station of	Feed discovery	>
	Performance dashboard	Ctrl+Shift+U
	Ferrormance dashboard	Curtainitto
6	OneNote Linked Notes	
	Send to OneNote	
A Please	Report website problems	
~	Internet options	

3) Within the "Delete Browsing History" window, make sure "Preserve Favorites website data in unchecked and then click the applicable boxes. Once all appropriate boxes are checked, click on "Delete"

Delete Browsing History	×
Preserve Favorites website data Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.	
Temporary Internet files and website files Copies of webpages, images, and media that are saved for faster viewing.	
Cookies and website data Files or databases stored on your computer by websites to save preferences or improve website performance.	
History List of websites you have visited.	
Download History List of files you have downloaded.	
Saved information that you have typed into forms.	
Passwords Saved passwords that are automatically filled in when you sign in to a website you've previously visited.	
Tracking Protection, ActiveX Filtering and Do Not Track A list of websites excluded from filtering, data used by Tracking Protection to detect where sites might automatically be sharing deta about your visit, and exceptions to Do Not Track requests.	ils
About deleting browsing history Delete Cancel	

4) Exit all Internet Explorer windows

Microsoft Edge – <u>https://support.microsoft.com/en-us/help/10607/microsoft-edge-view-delete-browser-history</u>

Complete steps 1 through 4 to clear your internet cache and cookies if you are using Microsoft Edge as your web browser.

1) In the upper-right, click the \cdots button, then click the ${}^{\textcircled{}}$ button



2) In the History slide out, click on Clear History



3) In the Clear Browsing data tab, make sure Browsing history, Cookies and saved website data, and Cached data and files are selected. Once selected, click on Clear.

«	Clear browsing data	꾸
~	Browsing history	
\checkmark	Cookies and saved website data	
\checkmark	Cached data and files	
	Tabs I've set aside or recently closed	
	Download history	
	Autofill data (includes forms and cards)	
	Passwords	
	Media licenses	
	Website permissions	
	Manage permissions	
	Clear	

4) After the "All Clear!" message appears, exit all browser windows and reopen Microsoft Edge.

Mozilla Firefox – <u>https://support.mozilla.org/en-US/kb/clear-cookies-and-site-data-firefox</u>

Clear cookies and site data in Firefox

Complete steps 1 through 7 to clear your internet Cache and Cookies if you are using Mozilla Firefox as your web browser.

Click the menu button and select **Options**.
 Select the Privacy & Security panel and go to the **Cookies and Site Data** section.



- 3. Click the Manage Data... button. The Manage Cookies and Site Data dialog will appear.
- 4. In the **Search websites** field, type the name of the site whose cookies you want to remove. Items that match your search will be displayed.

		Manage Cookies and Site Dat	a	×
🕻 General	The following websites store cod persistent storage until you delet needed.	kies and site data on your computer e it, and deletes data from websites	. Firefox keeps data from websites with with non-persistent storage as space is	▲ r Data
	$^{ m {\cal P}}$ youtube.com		6	ge Data
K Search	Site	Cookies Storage	e 🔹 🗸 Last Used	ermissions.
Privacy	www.youtube.com	0 48.0 КВ	last month	=
	accounts.youtube.com	6	last month	-
5 Sync	youtube.com	11	last month	
				ptions
				Logins
				Deserver
				Password.
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 Extension 	<u>Remove Selected</u> Remove A	All Shown		
Firefox Si			<u>C</u> ancel S <u>a</u> ve Char	nges

- To remove all cookies and <u>storage data</u> for the website, click **Remove All Shown**.
- To remove selected items, select an entry and click Remove Selected

- 5. Click Save Changes .
- 6. In the *Removing Cookies and Site Data* confirmation dialog that opens, click **OK**.
- 7. Close the about:preferences page.

Note: You can use the Storage Inspector to remove individual cookies for a specific website, via

the right-click context menu. To open the Storage Inspector, go to the menu button \equiv Web Developer submenu or press Shift + F9 on the keyboard.

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Safari on Mac – <u>https://support.apple.com/guide/safari/clear-your-browsing-history-sfri47acf5d6/mac</u>

Clear your browsing history in Safari on Mac

You can remove all records that Safari keeps of where you've browsed during a period of time you choose. If your Mac and your other devices <u>have Safari turned on in iCloud preferences</u>, your browsing history is removed from all of them. Clearing your browsing history in Safari doesn't clear any browsing histories kept independently by websites you visited.

macOS Catalina 10.15 and macOS Mojave 10.14

- 1. In the Safari app Con your Mac, choose History > Clear History, then click the pop-up menu.
- 2. Choose how far back you want your browsing history cleared.

macOS High Sierra

1. Choose History > Clear History, click the pop-up menu, then choose how far back you want your browsing history cleared.

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